

## Patient information about data protection

Dear Patient,

the protection of your personal data is important for me. According to the EU General Data Protection Regulation (GDPR), we are obliged to inform you about the purpose for which I collect, store or forward data. You can also find out what your rights in terms of data protection are.

### 1. Responsibility for data processing

beateam Physiotherapy

Beate Schübler

An der Ankermühle 12

65399 Kiedrich

06123 7095986 or 0176 73248462

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### 2. Purpose of data processing

The data processing is carried out on the basis of legal requirements in order to fulfil the treatment contract between you and your physiotherapist and the associated obligations. For this purpose, I process your personal data, in particular your health data. These include anamnesis, diagnoses, therapy suggestions and findings that I collect. Doctors or other health professions for which you are in treatment can also provide me with data on these details (e.g. in doctor's letters).

The collection of health data is a prerequisite for your treatment. If the necessary information is not provided, careful treatment cannot be carried out.

### 3. Communication with digital media

Communication is on request and only with the consent of the patient with digital communication. Emails are transported encrypted. Video therapy is carried out via the "Zoom" platform.

### 4. Recipients of your data

I will only transfer your personal data to third parties if this is permitted by law or if you have consented.



The recipients of your personal data may be mainly doctors/psychotherapists, health insurance associations, health insurance companies, the medical service of the health insurance or private billing agencies.

The transmission is mainly for the purpose of billing the services provided to you, for the clarification of medical and questions arising from your insurance relationship. In individual cases, data is transmitted to other eligible recipients.

#### 5. Storage of your data

I will only retain your personal data for as long as is necessary for the performance of the treatment.

Due to legal requirements, I am obliged to keep this data at least 10 years after the completion of the treatment. Under other rules, there may be longer retention periods, for example 30 years for X-ray recordings in accordance with Clause 28(3) of the X-ray Ordinance.

Analog datas are kept separately from other documents in a locked closet. Digital data is stored on an encrypted hard drive and the computer used is protected by virus scanner and firewall.

Unneeded impositions for which no storage obligation no longer applies are shredded and burned.

#### 6. Your rights

You have the right to obtain information about the personal data concerning you. You can also request the correction of incorrect data.

In addition, under certain conditions, you have the right to delete data, the right to restrict data processing and the right to data portability.

The processing of your data is carried out on the basis of legal regulations. Only in exceptional cases do we need your consent. In such cases, you have the right to revoke your consent for future processing.

You also have the right to complain to the relevant data protection supervisory authority if you believe that the processing of your personal data is not lawful.

The address of the supervisory authority responsible for us is as follows:

Der Hessische Beauftragte für Datenschutz und Informationsfreiheit

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